

## **GENERAL TERMS AND CONDITIONS – SPECIAL INTEREST GROUPS**

### **RESERVATIONS, DEPOSIT AND PAYMENT:**

- For customized or special interest group safaris, a nonrefundable deposit of \$1000 per person is required at the time of booking.
- In some cases a deposit of 25% of the total land price will be required.
- In certain safaris and/or tour packages the deposit is non-refundable and it will be shown on the registration form.
- The full cost of the airfare and departure taxes will be required upon confirmation of airline reservations.
- All airline tickets carry penalties for any changes made after the tickets are issued. Some of the tickets are non-refundable and non-changeable.
- Deposits can be paid by check, credit card or bank transfer.
- Final payments can be made by checks or bank checks or wire transfers. Credit card payments for the final balance are subject to additional bank processing fees which will appear on invoice/confirmation.
- Final payment is due 90 days from the departure date or as notified at the time of booking.
- Bookings made within 90 days prior of departure full payment is required at the time of reservations.

**TOUR PRICES:** All tours prices include planning, handling, marketing and operational charges and are based on current rate of exchange, tariffs and taxes known at the time of printing the brochure or customizing the trip/safari. Best Safari, reserves the right increase tour prices to cover increased costs, tariffs and taxes received after the prices were published or quote to reflect fluctuations in the foreign exchange rates. Best Safaris is under no obligation to give breakdown of costs involved in any brochure or customized programs.

**ACCOMMODATIONS:** Standard accommodation is based on double occupancy in hotels, lodges and camps in twin bedded rooms. Best Safaris reserves the right to substitute such accommodation when necessary due to unforeseen circumstances or circumstances beyond Best Safaris' control, such as overbooking by hotels, lodges and camps.

**SPECIAL REQUESTS:** Requests such as smoking/non-smoking, adjacent or connecting rooms and special dietary needs should be advised at the time of booking. Please note that every effort will be made to secure your special request. However, these requests cannot be guaranteed as the hotels/lodges allocate rooms on arrival.

**SINGLE ACCOMMODATION:** Limited single room accommodation may be available at additional charge as indicated on each program and cannot be guaranteed.

**MEALS:** Meals are provided as specified in each tour/safari program and they are denoted as B=breakfast, L= lunch and D = dinner.

**EXCLUSIONS:** Expenses and terms not mentioned in our programs listed on our website or in our customized programs are not covered, including but not limited to: passport, visa and immunization charges; meals other than stated; beverages such as tea or coffee not served with meals; alcoholic and soft beverages, bottled water, laundry and pressing service; items of a personal nature; baggage handling and transportation to any hometown airports from gateways listed and gratuities to van drivers/guides, departure taxes

**AIR TRANSPORTATION:** All international and internal airfares featured are subject to change until full payment has been received for ticketing of the flights. Best Safaris will arrange the best price airfare available at the time of booking. Flight confirmation is based on availability. All domestic and international departures or arrival taxes, security charges and any type of taxes, fuel surcharges imposed by airlines, airports, and governments are not included. The amount of these charges will be passed on to each traveler at the time of booking. Taxes vary depending on the itinerary.

**AIRLINE SEATING:** Seating is solely under control of airlines. Your seating preference is on request basis and therefore NOT guaranteed. However, every effort will be made to secure your seating request, in some cases at additional costs in accordance with the airline policy. Certain airlines do not allow advanced seating and seats are assigned at the check-in counter or within in 24 hours of departure on the airline website.

**INSURANCE:** We strongly recommend you to purchase insurance covering medical, trip cancellation and interruption, and loss of baggage. Full details are available at the time of booking.

**DOCUMENTS AND TICKETS:** Travel documents and tickets will be sent to you 14 days prior to tour departure, providing full payment, completed safari registration form and Release of Liability forms have been received.

**REVISIONS & CHANGES:** A fee of \$100 per person will be charged for any revision or alteration made after the booking is confirmed. Changes made within 89 days or less, cancellation fees may apply.

**LATE BOOKING FEE:** Fees of \$100 for additional communication and express mail expense may apply if reservations are made 90 days prior to the date of departure.

**CANCELLATION FEES:** Cancellations must be made in writing to Best Safaris. Land prices are subject to the following cancellation charges based on number of days before the departure date.

- More than 90 days a cancellation fee of \$500 per person applies where deposits are refundable
- Between 60 and 89 days 50% of the tour/package cost
- Between 30 and 59 days 75% of the tour/package cost
- Less than 29 days 100% of the tour/package cost
- Cancellation penalties on airfare are additional and will depend on the type/class of airfare and individual airlines terms and conditions applicable.
- There is no refund for any unused portions of the tour program once tour has commenced.

**PASSPORT & VISA:** A valid passport is required for all travelers and must be valid 6 months after return to U.S.A. At the time of printing, U.S. citizens require visas for Kenya, Tanzania, Zimbabwe, Zambia, and Egypt. Non-U.S. citizens should check with specific embassies or consulates for their requirements. Visa requirements may change without notice, thus we recommend, all travelers' check with the appropriate embassies or consulates to determine if any visas are needed. Where visas are required we strongly recommend they be obtained before departure.

Securing visas is the responsibility of each traveler. It is of utmost importance that all travelers thoroughly check visa requirements before their intended date of travel. Best Safaris, and its agents cannot be held responsible by travelers who do not meet visa requirements.

**IMPORTANT NOTE ON PASSPORT PAGES:** It is the responsibility of each traveler to make sure their passport is valid and has sufficient **"VISA"** pages to stamp entry/exit visas. Please note the last 3 pages on the passport are **"NOT VISA"** pages; they are amendment pages, and thus visas cannot be stamped on these pages. There should be at least a minimum of 2 blank (unstamped) **"VISA"** pages for each country to be visited. Failure to have 2 blank (unstamped) **"VISA"** pages you run the risk of being denied entry even when in possession of valid passport.

**TRAVEL ADVISORIES AND WARNINGS:** It is the responsibility of the traveler to become informed on the most current travel advisories and warnings by refereeing to the US State Department's travel website at [www.travel.state.gov/](http://www.travel.state.gov/) or call at 1888 407 4747. In the event of an active State Department Travel Warning against travel to the specific destination of the trip, should you still choose to travel, notwithstanding any travel advisory or warning, you assume all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

**HEALTH REQUIREMENTS:** In order to enjoy your safari/tour, passengers must be in general good health. Our programs are intended for persons of reasonably good health and without physical disabilities which would create a hazard either for the passenger or other passengers. Therefore, it is imperative that persons with medical problems make them known at the time of booking or well in advance of the departure date. Best Safaris, and associated companies reserve the right to decline to accept any person as a tour participant at any time if in the sole judgment of such entities, a tour participant is deemed by them to be medically unfit to travel. By forwarding deposit for the tour, you certify that you do not have any physical disability that might create a hazard for yourself or other tour participants. Best Safaris, and its associate assume no liability regarding the provision of medical care or any special medical accommodations. Our pre-departure information provides general recommendations for any inoculations or precautions required for the destination(s) booked. It is the responsibility of the safari/tour participant to check with their medical professional, local health clinics or Center for Disease Control in Atlanta for specific requirements.

**TOUR MEMBERSHIP:** In our endeavor to ensure congenial membership, we reserve the right to refuse the application of anyone and/or to expel any tour member whose conduct is incompatible with the interest and well being of the other tour participants.

**AIRLINE RESPONSIBILITY:** The airlines concerned are not responsible for any act, omission, or event during the time passengers are not aboard their conveyance. The passenger contract in use by the airlines concerned when issued shall constitute the sole contract between the airline and the purchaser of the ticket. Flight delays and schedule changes are the sole responsibility of the airline.

**RESPONSIBILITY:** Best Safaris, its affiliates and related persons act as agents for hotels, airlines, bus companies, railroads and those providing accommodations, transportation, meals, tours, sightseeing and other pertinent services. All vouchers, contracts and tickets issued by Best Safaris, or its agents, are issued subject to current tariffs, terms and conditions under which the services are provided by such hotels, airlines, bus, railroad and tour companies. Best Safaris cannot be held responsible for any additional costs incurred by the passenger due to missed, canceled or delayed flights. These costs will be borne by the tour member. By the acceptance of vouchers, contracts, or tickets, the tour member agrees to the foregoing and also agrees that neither Best Safaris, or its affiliates shall be or become liable or responsible for any loss, injury or damage of person, property or otherwise in connection with and accommodations, transportation, or other services, resulting directly or indirectly from acts of God, dangers incident to the bush, the sea, by fire, machinery, actual or intended wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, sickness, quarantines, medical or custom regulations, defaults, delays or cancellation or of changes in itinerary, from causes beyond the control of Best Safaris.

Anyone not utilizing the pre-arranged transportation is responsible for the cost of any substitute transportation. No change in the itineraries is expected, however we reserve the right to make them if necessary. Because of the unforeseen circumstances in transportation schedules, the land portion of our tour may be occasionally extended or curtailed.

Best Safaris cannot be responsible for changes of itinerary. Best Safaris reserve the right to accept or retain anyone as passenger on its trip or to cancel a trip. After refunding all partial and full payments, Best Safaris has no other obligations to passengers on canceled trips. Unused portions of the itineraries are not refundable. The payment of the deposit or any other partial or full payment for a safari / tour reservation constitutes agreement and consent to all provisions of the conditions and general information contained in the brochure or customized itineraries.

**DISCLOSURE NOTICE:** Please be aware that during your participation in a Best Safaris tour, certain risks and dangers may arise, including, but not limited to, the hazards of traveling in undeveloped areas, travel by boat, train, automobile, aircraft or other means of conveyance, the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities.

Also be aware and clearly understand that Best Safaris will not have any liability regarding provisions of medical care or the adequacy of any care that may be rendered.

**YOU ARE VOLUNTARILY PARTICIPATING IN THESE ACTIVITIES WITH THE KNOWLEDGE OF THE DANGERS INVOLVED AND HEREBY AGREE TO ACCEPT ANY RISKS.**

**AS LAWFUL CONSIDERATION** for the agreement with Best Safaris to participate in such trips and activities you hereby agree that you will not make a claim against Best Safaris or sue for bodily injury, emotional trauma, death and/or property damage, however caused, as a result of your participation in the safari tour. You therefore release Best Safaris and its employees, travel agents, group coordinators, group escorts and leaders from all claims, actions, and demands that you may have for bodily injury, death, or property damage arising from your participation in a tour. This release of Liability and Assumption of Risk agreement is entered into on behalf of all members of your family including minors accompanying you. This agreement is binding on your heirs, legal representatives and assigns. If any portion of this agreement is unenforceable, the remaining portions shall remain in full force and effect.

**BEST SAFARIS**

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